

SERVO-DRIVE

Warranty



With your purchase of SERVO-DRIVE, you have chosen an innovative product from Blum¹. Naturally, SERVO-DRIVE meets Blum's high quality standards.

That is why as a Blum customer ("original purchaser"), we warrant the function of SERVO-DRIVE for a period of 5 years from the date of despatch by Blum. During this time, you will receive replacement part(s) in respect of the defective component(s), free of charge.



(A) How long do we warrant the function of SERVO-DRIVE?

1. For all Blum-supplied SERVO-DRIVE components, we warrant the function for a period of 60 months, provided that the components are applied for their intended use.
2. The warranty period starts on the date of despatch by Blum to you.
3. The free delivery of the replacement part(s) does not extend the warranty or the warranty time period originally granted.



(B) When do you qualify for the warranty?

1. You are the original purchaser of the SERVO-DRIVE components from Blum
2. You have installed SERVO-DRIVE components exclusively in combination with Blum fitting systems.
3. The assembly, installation and set-up was carried out by specialists, trained and informed by you.
4. To qualify for a claim under this warranty, you must provide Blum with the batch number of the defective part(s) and the details of the seller against whom the buyer of the furniture (end user) made the claim.
5. All parts claimed to be defective must be unmodified Blum original parts.

(C) What does the warranty provide?

1. The warranty only provides replacement of the defective part(s), free of charge to the original purchaser's business address.
2. To the fullest extent permitted by law, all other claims are excluded, including any related labour costs.

(D) What does the warranty not cover?

1. Improper assembly or installation, e.g. non-compliance with valid national standards, regulations or Blum installation instructions.
2. Improper use as well as improper operation or excessive load and/or use, e.g. for industrial/commercial use.
3. Modified components, unsuitable operating conditions and improper upkeep/maintenance.
4. External causes, for example, transport damage, damage caused in the course of processing/assembly, storage, damage due to atmospheric conditions and/or other natural events and acts of God.
5. Removal or modification of the serial tags and/or part batch numbers; repairs to or interference with components.

(E) What else do you need to keep in mind?

1. In the case of a warranty claim, Blum has the right to request all replaced parts for the purposes of product monitoring and error analysis. Blum will pay the freight costs.

1) „Blum“ refers to Julius Blum GmbH, Höchst, Austria and all directly or indirectly controlled Blum national organisations.

